

# monster®



## MONSTER PORTABLE STEAM CLEANER (SC50)

INSTRUCTION MANUAL

euroflex®

Model #: SC50 AUS, NZ

# IMPORTANT SAFETY INFORMATION

**When using an electrical appliance, basic safety precautions should always be observed, including the following:**

**Read all instructions before using this appliance.**

## **WARNING:**

To reduce the risk of fire, electrical shock, or injury:

1. This appliance is authorized for household/domestic use only. Commercial use will void the warranty.
2. Do not immerse the Steam Cleaner in water or other liquids. Always turn off and unplug appliance when filling with water.
3. Do not allow to be used as a toy. Close attention is necessary when used by or near children, pets or plants. Do not leave Steam Cleaner unattended. Always unplug unit when not in use. Keep out of reach of children.
4. Use only as described in this manual. Use only manufacturer's approved and supplied parts and accessories. Use of other accessories is not recommended and will void the warranty.
5. Do not use if the steam hose, accessories, power cord or plug has been damaged, or if any part of appliance has been dropped, damaged, left outdoors, or dropped in water. Do not attempt to disassemble or repair appliance. Return it to the manufacturer or an authorized service center for examination or repair.
6. Do not wrap cord too tightly around appliance. Never carry by the cord, or yank to disconnect from an outlet. To unplug, always grasp plug to remove from outlet – do not pull on cord.
7. Do not handle cord or appliance with wet hands or without shoes on.
8. Keep cord away from heated surfaces (e.g., cooking surfaces), and sharp edges and corners.
9. Follow all labels and marking instructions on Steam Cleaner.
10. Do not put any objects into openings. Do not use with any opening blocked.
11. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts. The steam released from the appliance is extremely hot at the point that it exits the steam hose or accessory. Avoid direct contact with steam jet.
12. Before filling with water or emptying, always turn appliance off, unplug appliance and allow it to cool completely. Always turn the Boiler Cap slowly to open the boiler – this will allow any remaining steam to escape gradually.
13. Use caution while emptying the appliance. Contact with hot metal parts, hot water or steam may cause burns.
14. Be sure Boiler Cap is (and remains) closed during use.
15. Never use cleaning solutions, perfumes, oils or other chemical substances other than tap or distilled/demineralized water in the Steam Cleaner. Use of chemicals may damage appliance and will void your warranty.
16. When in use, never turn the appliance on its side. Do not direct steam at people, animals or other electrical equipment (i.e., inside an oven).

# S A F E T Y I N S T R U C T I O N S

SAVE THESE INSTRUCTIONS

17. Do not operate around flammable or combustible liquids such as gasoline, or in areas where fumes may be present. Do not operate outdoors if wet.
18. To reduce the likelihood of circuit overload, do not operate another high wattage appliance on the same circuit. Plug in to a standard earthed (220-240V, 50-60Hz) electrical outlet.

**ATTENTION: This appliance is equipped with a 3-prong grounded power cord. Insert only into a 3-prong grounded electrical outlet. Do not try to remove the contacts of the grounded connection.**

19. Do not use extension cords or outlets with inadequate voltage. Use a 10-ampere extension cord. Lower amperage cords may overheat.
20. Store appliance indoors in a cool, dry place, and out of reach of children when not in use.
21. If appliance is damaged, it must be repaired by manufacturer or its service agent, in order to avoid safety issues to the operator.
22. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of appliance by a person responsible for their safety.
23. Read and follow all important notices in this guide.

## CAUTIONS

- Always drain condensed water from hose before use or if unit has been left idle for a period of time. To drain hose, direct Nozzle into a sink or other appropriate container and slide the trigger forward on the Steam Gun. Once hose is emptied, normal use may be resumed. Never direct nozzle towards people, animals or plants.
- Extreme care should be taken when opening the Boiler Cap as it may become hot during use and escaping steam can cause scalding. 

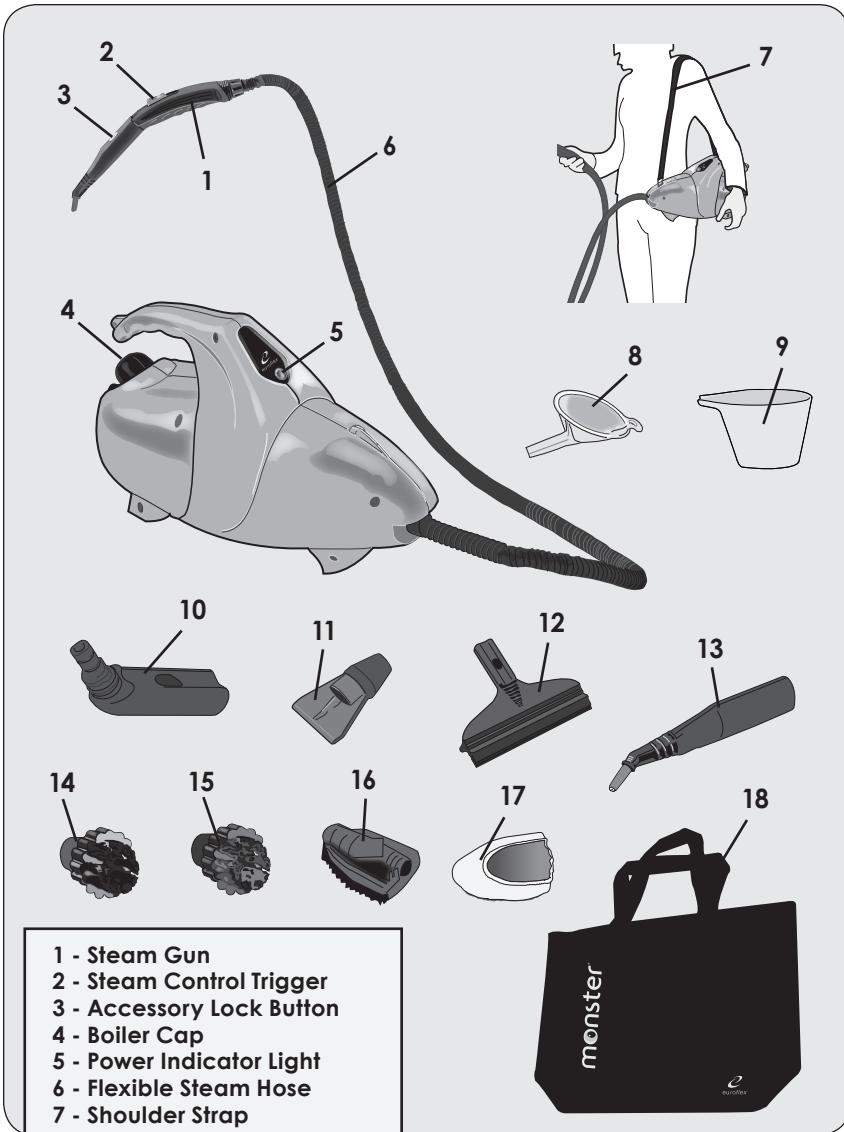
## \*IMPORTANT\*

Please read all of the instructions for use and Important Safety Instructions carefully. Remove and discard all packaging materials and keep them out of the reach of children.

**Please contact the Customer Support Line  
should you required further information or instructions  
not contained in this manual.**

*Euroflex discharges itself of any responsibility for damage or injury to persons or property, in the event that the appliance is damaged as a result of improper use, unauthorised repair, unauthorised maintenance work or use of the appliance that is not consistent with the instructions contained in this instruction manual.*

## Product Features



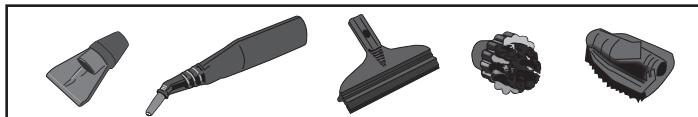
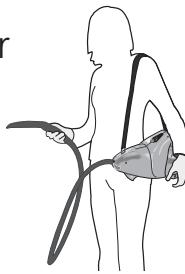
- 1 - Steam Gun
- 2 - Steam Control Trigger
- 3 - Accessory Lock Button
- 4 - Boiler Cap
- 5 - Power Indicator Light
- 6 - Flexible Steam Hose
- 7 - Shoulder Strap
- 8 - Filler Funnel
- 9 - Filling Jug
- 10 - Small Brush Adapter
- 11 - Scraper
- 12 - Window Squeegee
- 13 - Detail Nozzle
- 14 - Nylon Detail Brush
- 15 - Brass Detail Brush
- 16 - Small Brush
- 17 - Small Brush Microfibre Pad
- 18 - Accessory Bag

### Technical Data

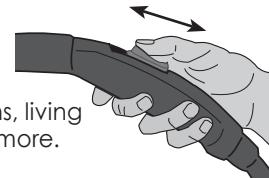
**Adapter Input:** 220-240V~, 50/60Hz  
**Power:** 1450 watts  
**Boiler:** Stainless Steel  
**Boiler Capacity:** 800ml  
**Max Steam Temperature:** 130°C

## 1 Your Portable Steam Cleaner

1. Powerful steam cleaning capabilities.
2. For steam cleaning – no need for detergents or chemicals, just add water.
3. Lightweight and portable.
4. Ergonomic, lightweight Steam Gun.
5. Versatile, quick-change accessories.

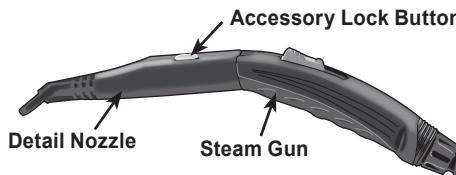


6. On/Off Steam Control.
7. Stainless Steel Boiler – non-corroding, reduces calcium buildup.
8. Multiple uses – clean bathrooms, kitchens, living areas, pet areas, appliances and much more.



## 2 Accessories - Attachment & Descriptions

Attach the Detail Nozzle, Window Squeegee or Small Brush to the Steam Gun on the end of the Flexible Steam Hose. Be sure Accessory Lock Button and hole line up and Button locks in place.



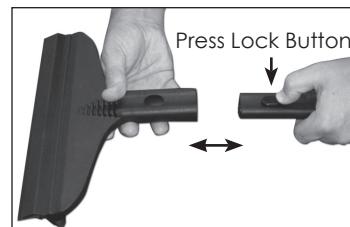
**WARNING:** Always ensure steam trigger is off and not steaming when attaching an accessory to the unit.

### A. Window Squeegee

The Window Squeegee is very useful for cleaning large windows and glass.

**To use:** Connect Window Squeegee to Steam Gun. Apply steam liberally, rub with soft spongy edge, then remove excess water and dirt with squeegee edge. Wipe dirt from Squeegee blade.

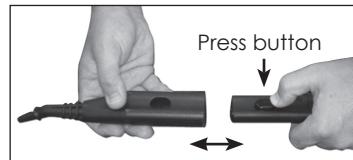
**CAUTION: When cleaning windows, always avoid any sudden changes in temperature to prevent glass breakage or cracks.**



## B. Detail Nozzle

The Detail Nozzle is very useful for cleaning hard to reach areas. It is ideal for radiators, door and window tracks, shutters and sanitary fixtures.

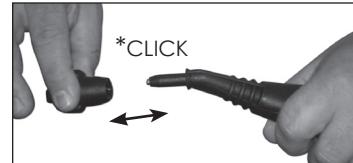
**To use:** Attach Detail Nozzle directly to the Steam Gun.



## C. Nylon or Brass Detail Brush

The Nylon or Brass Detail Brush is best for cleaning grout between tiles, ceramic and marble.

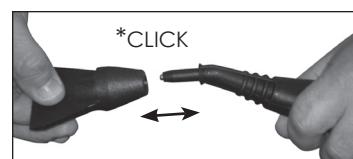
**To use:** Push the Nylon/Brass Detail Brush on the end of the Detail Nozzle. (Detail Nozzle should be connected to the Steam Gun.)



## D. Scraper

The Scraper is best for removing small amounts of wallpaper and also anything that can be scraped from a flat surface, e.g., grease deposits in an oven. It is also useful when defrosting freezers.

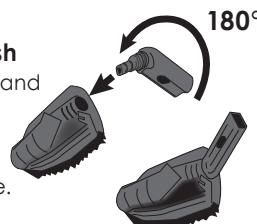
**To use:** Push the Scraper on the end of the Detail Nozzle. (Detail Nozzle should be connected to the Steam Gun.)



## E. Connecting Brush Adapter to Small Brush

The Small Brush attaches to your Steam Cleaner and is used for cleaning many surfaces in the home.

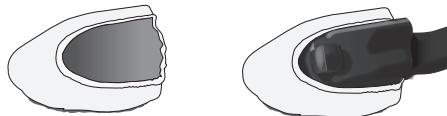
**To use:** Attach Small Brush to Brush Adapter. Insert small end of Adapter in to the Small Brush and turn 180° clockwise to lock Adapter in place.



## F. Using Microfibre Pad with Small Brush

A fitted Microfibre Pad should be placed over the bristles of the Small Brush to clean smooth surfaces such as kitchen cupboards, splash backs, countertops, etc.

**To use:** Fit the Microfibre Pad over the Small Brush as shown below.



**WARNING:** When the Microfibre Pad is in place on the Small Brush, it can become hot enough to scald or cause burns. Make sure you let the Pad cool before touching it.

### 3 Filling Steam Cleaner with Water

#### WARNINGS

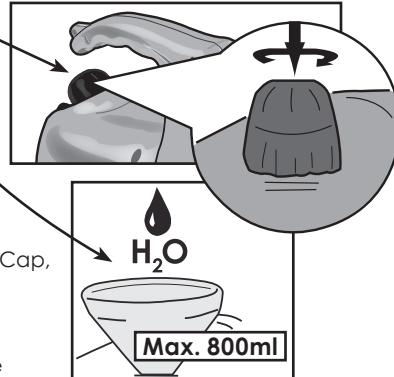
- Carefully read all instructions before removing Boiler Cap.
- **ALWAYS** vent the Boiler (release all pressure/steam) before opening Boiler Cap. Venting is done by sliding the Steam Control Trigger forward to the "On" position.
- Always unplug unit and be sure it has cooled off before filling or re-filling the Boiler – at least 5 minutes.
- **NEVER** turn on Steam Cleaner if the Boiler is empty!

#### \*IMPORTANT\*

Use ordinary tap water. Use distilled or demineralized water if tap water is too hard. DO NOT add detergents, perfumes, oils or other chemical substances.

#### Follow these instructions to avoid overfilling the Boiler.

- Be sure the appliance is unplugged from the power outlet.
- Carefully remove the Boiler Cap by turning it counter-clockwise.
- Pour in a maximum of 800ml of water using the Filler Funnel provided. Do not overfill the Boiler, excess water in the Boiler will be flushed out of the unit, resulting in wet surfaces when cleaning. Dry steam will only emit if the Boiler is not overfilled.
- Replace the Boiler Cap by turning it clockwise. Do not over-tighten the Boiler Cap, finger tight is sufficient.
- Plug electrical cord into a 3-prong, grounded power outlet.
- The Steam Cleaner will heat up, produce steam and the Boiler will become pressurised.
- When the orange Power Indicator Light turns green, the Steam Cleaner is ready to use. **Note: the green light will change back to orange when steam is released, this is normal and not a fault. During use the light will alternate between orange and green, this is also normal and not a fault.**
- If using cold water, heating time is about 5-6 minutes. Using hot water will reduce the heating time.



**NOTE:** Do not turn on Steam Cleaner if Boiler is empty.

#### CAUTIONS

- Always drain condensed water from Hose before use or if appliance has been left idle for a period of time. To drain, direct Nozzle into a sink and slide Steam Control trigger on Steam Gun forward. Once Hose is empty, resume normal use. Never direct Nozzle toward people, animals or plants.
- Extreme care should be taken when opening the Boiler Cap as it may become hot during use and escaping steam can cause scalding. ☠

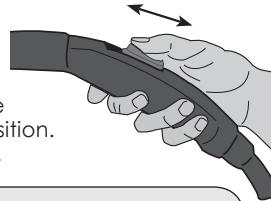
## 4 Turning Steam Cleaner On

Plug Steam Cleaner into a 3-prong electrical outlet to turn On.

- Be sure there is water in the Boiler before plugging in.
- Attach any accessory before plugging unit in.

## 5 Steam Release

To release steam from the Steam Cleaner, slide the Steam Control trigger found on the Steam Gun forward. Steam will continue to be released while the trigger is in the forward position. To stop the steam, slide the trigger backward.



**IMPORTANT NOTE:** When Steam Cleaner has run out of water, steam output will cease. Follow "Refilling the Boiler During Use" instructions on page 9 to continue using your Steam Cleaner.

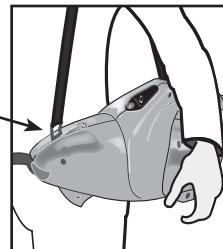
**ALWAYS unplug the unit and allow it to cool at least 5 minutes before opening Boiler Cap!**

## 6 Attaching Shoulder Strap

Using the detachable Shoulder Strap allows for greater freedom of movement when both hands are needed for cleaning tasks.

To attach Shoulder Strap to the Steam Cleaner, simply snap Shoulder Strap hooks to the openings found on the unit.

When using Steam Cleaner with the Shoulder Strap, avoid rocking or tilting the unit excessively as this may cause water to enter the hose and be discharged along with the steam.



**CAUTION:** We recommend testing the weight of the Steam Cleaner before using it with the Shoulder Strap. This is to prevent potential injury and ensure it is not too heavy to carry comfortably.

## 7 Refilling the Boiler During Use

When water in the boiler runs out, steam will stop emitting from the Steam Cleaner. To refill the Boiler with water, follow the steps below:

- Switch off the Steam Cleaner by unplugging the appliance from the power outlet.
- Carefully and slowly turn the Boiler Cap counter-clockwise. If a hissing sound is heard, residual steam and pressure remain in the Boiler. Wait until the last of the steam and pressure escapes and the hissing stops before removing the Boiler Cap.
- Take care of where the Boiler Cap is placed as the underside of the cap is very hot. Ensure there are no children present who may pick up the hot cap and cause burns to themselves.
- Allow the Steam Cleaner to cool for at least 5 minutes before refilling with water.
- Refill the Boiler with a maximum of 800mls of water using the Filler Funnel. (**Note: only use the Filler Funnel supplied. Its nozzle is made from a heat resistant material to prevent it from melting when filling a hot boiler. Other plastic funnels can melt and become welded to the inside of the boiler spout, voiding the product's warranty.**)
- Be extremely careful when refilling with water, as the interior of the Boiler is very hot. Water may spurt out as hot water or hot steam causing burns.
- Do not overfill the Boiler, excess water in the Boiler will be flushed out of the unit, resulting in wet surfaces when cleaning. Dry steam will only emit if the Boiler is not overfilled.
- Replace the Boiler Cap by turning it clockwise. Do not over-tighten the Boiler Cap, finger tight is sufficient.
- Plug electrical cord into a 3-prong, grounded power outlet.
- The Steam Cleaner will heat up, produce steam and the Boiler will become pressurised.
- When the orange Power Indicator Light turns green, the Steam Cleaner is ready to use. **Note: the green light will change back to orange when steam is released, this is normal and not a fault. During use the light will alternate between orange and green, this is also normal and not a fault.**
- If using cold water, heating time is about 5-6 minutes. Using hot water will reduce the heating time.

**WARNING: Do not open the Boiler Cap until there is no steam being released from the Steam Gun. If the Boiler Cap is opened while there is hot steam and pressure in the Boiler severe burns and injury can occur. If the Boiler Cap is turned and steam/pressure start to escape from the Steam Cleaner, unplug the Steam Cleaner from the power outlet and let the unit cool down for at least 15 minutes before attempting to refill or use the Steam Cleaner.**

## 8 Turning Steam Cleaner Off After Cleaning

- Unplug the Steam Cleaner from the power outlet.
- Any remaining water can be left in the appliance.

## REMINDERS

- We recommend using distilled or demineralized water as the best way to care for and utilize your Steam Cleaner.
- If tap water is too hard, use distilled or demineralized water to avoid the risk of staining pale colored fabrics.
- Do not add detergents, perfumes, oils or other chemical substances.

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## Cleaning Steam Cleaner

We recommend you periodically clean the Steam Cleaner to prevent the accumulation of calcium, mineral deposits and other sediment caused by the use of tap water. After every 10-15 refills, fill the Boiler three-quarters full of hot tap water, shake several times and empty out the water into a sink. Repeat several times to ensure that the Boiler is flushed of any calcium or mineral deposits. Wipe the Steam Cleaner with a damp cloth and dry.

**NEVER HOLD THE STEAM CLEANER UNDER THE TAP TO FILL. Use the Filler Funnel provided to fill the Boiler.**

*If distilled or demineralised water is regularly used in the Steam Cleaner, cleaning of the Boiler can be done less frequently. In some areas tap water is very hard, it is recommended that the Boiler is cleaned more frequently if hard water is used.*

The cleaning of the Boiler and Steamer is the sole responsibility of the appliance owner. Calcium, mineral deposits and other sediments left to build up in the Steam Cleaner causing it to fail and/or the steam pathways in the Steam Cleaner to block, is not covered by the product warranty. Users must follow the cleaning instructions above.

If the Steam Cleaner and Boiler is not cleaned according to the instructions above and the product fails and/or the steam pathways are blocked, the appliance owner should send the product for servicing by contacting the Customer Support Line.

**The Steam Cleaner is intended for domestic household use only. It is not intended for commercial use. Any use other than for domestic household purposes will void the product warranty.**

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## Replacement of Brushes, Microfibre Pad and Accessories

The Nylon and Brass Detail Brushes and the Microfibre Pad for the Small Brush provided with the Steam Cleaner are to get you started using your Monster Portable Steam Cleaner. As these brushes and microfibre pad become dirty or wear out, replacement brushes and microfibre pads can be purchased from the retailer from which you purchased your Steam Cleaner and/or from most other electrical appliance retail outlets.

It is normal to have replacements of the brushes and microfibre pad close at hand when cleaning as the brushes wear out or the microfibre pad becomes dirty.

Any of the other accessory tools are replaceable by contacting the Monster Customer Support Line (contact information on back cover).

## 11 Steam Cleaner Tips & Reminders

This steam cleaning appliance has many practical uses that have not been mentioned in this manual. Please refer to the Cleaning Instruction Guide included with this manual for tips and suggestions of where and how to use the Steam Cleaner. Alternatively visit the website at [www.euroflex.com.au](http://www.euroflex.com.au) for additional information or contact our Customer Support Line for assistance.

Steam cleaning allows the user to clean chemical-free by using the power of steam, in place of harsh chemical-based cleaners. The heat from the steam softens and loosens dirt on surfaces, while the steam pressure lifts the dirt away. All that is left to do is to wipe the surface to remove the dirt and moisture using a cotton cloth.

**TIP:** *to get the best cleaning results use a microfibre cloth to wipe the dirt and moisture from the surface being cleaned. Microfibre is designed to pick up and hold dirt, a great aid in lifting and removing the dirt that the steam cleaner has softened and loosened. Also, Microfibre requires moisture to glide over surfaces, the steam cleaner provides moisture that the Microfibre needs to glide. Microfibre and Steam, a great cleaning combination!*

### Making Contact with Surfaces

The steam is at its hottest just as it leaves the nozzle/accessory. This is the area of the steam output that should be used to clean to achieve maximum performance. All accessories should make direct contact with the surfaces being cleaned to transfer the heat from the Steam Cleaner to the surface in order to soften and loosen dirt. If the accessory being used does not make contact with the surface, the desired results may not be achieved. If assistance is required contact our Customer Support Line.

**TIP:** *steam will clean hard, sealed, non-porous surfaces in place of harsh chemical-based cleaners and detergents. For soft furnishings such as lounges and children's toys etc, steam will refresh and deodorise the fibres. Steam is not used to clean carpets, other than to spot clean. To clean carpets proper carpet cleaning equipment should be used.*

### Water

Use ordinary tap water for all cleaning. In hard water areas, we recommend distilled or demineralised water to reduce the formation of calcium and other mineral deposits in the Steam Cleaner. Use distilled or demineralised water when steaming light coloured fabrics to eliminate the possibility of hard water stains.

**IMPORTANT:** *Do not add cleaning solutions, perfumes, oils or any other chemicals to the water used in the Boiler.*

### Temperature

The temperature in the stainless steel Boiler reaches about 130°C. The steam temperature just outside the tip of the nozzle/accessory is between 105°C and 115°C. The temperature of the steam falls to 38°C at a distance of 25cm from nozzle. This Steam Cleaner produces a drier steam which cools very rapidly to avoid burns and injuries. Steam must make direct contact with surfaces for it to clean effectively.

**TIP:** *the hot steam can be used to kill dust mites in soft furnishings and mattresses. Steam cleaning is ideal for asthma sufferers, persons with skin sensitivities and anyone with chemical sensitivities.*

### **Customer Support**

Customers needing assistance with their Monster Portable Steam Cleaner can call the Customer Support Line on the phone numbers listed below. Customers should also call the Customer Support Line if they require product warranty repair or post-warranty product servicing. Our friendly Customer Service Team can assist you to get the best cleaning results from your Steam Cleaner, they are full of helpful steam cleaning tips, too.

### **Monster Customer Support Line**

**AUSTRALIA** 1800 663 866

**NEW ZEALAND** 0800 666 783

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